

# Office Accommodation Management Framework

Guideline 1: Planning
Practice Note
Development of an Agency Office
Accommodation Plan



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# 1.0 Introduction

The Office Accommodation Management Framework (OAMF) has been developed by the Department of Housing and Public Works for the primary purpose of supporting agencies in all aspects of their acquisition, management, and utilisation of office accommodation. In the context of the OAMF, office accommodation also refers to commercial and operational accommodation provided in buildings owned by the Department of Housing and Public Works as well as commercial and operational accommodation leased from the private sector.

The OAMF integrates policies, process, activities, and guidelines for government agencies in relation to establishing office accommodation needs, acquiring and fitting out suitable space, utilising that space effectively and managing the accommodation-change process. This practice note is a supporting document to the OAMF.

Agency Office Accommodation Plans are important to agencies in strategic planning terms and provide a structure for:

- reviewing existing office accommodation performance and adequacy
- · identifying performance gaps
- identifying opportunities for improvement and change
- placing office accommodation into a strategic business planning context.

# 2.0 Purpose

The purpose of this practice note is to provide advice to agencies to assist them in preparing an Agency Office Accommodation Plan (AOAP) by establishing office accommodation needs,

identifying appropriate accommodation areas and producing budgets for the costs of occupying that accommodation.

# 3.0 Scope

This guideline is recommended for use by government agencies (agencies) as part of their strategic business planning process and in the development of operational plans for specific service delivery initiatives.

# 4.0 Agency office accommodation planning

#### 4.1 Context

Agencies occupy office space in both government-owned and private sector buildings. Each agency is responsible for establishing the office accommodation required for the delivery of its services and planning the provision of suitable office accommodation in conjunction with the Department of Housing and Public Works.

Agencies should undertake a formal and structured approach to office accommodation planning to:

- ensure that office accommodation demand is accurately forecast in terms of quantity,
- functionality and timing
- identify opportunities for office accommodation to better support the strategic direction and
- · business needs of an agency
- establish plans, programs, and budgets to acquire accommodation or make accommodation
- changes.

The tool that provides this structured approach is an Agency Office Accommodation Plan (AOAP) that is directly linked to each agency's business plans and service delivery needs, and

programmed within the timeframes that match the strategic accommodation planning timeframes of the Department of Housing and Public Works (i.e., current year, two to three years out and five years out).

AOAPs should be reviewed annually or after a major organisational change. The development of an AOAP involves four stages:

- 1. Accommodation needs analysis
- 2. Assessment of existing accommodation resources
- 3. Identification of opportunities, timeframes, and optimum outcomes
- 4. Production of the AOAP

# 4.2 Undertaking a needs analysis

#### 4.2.1 Questions

When undertaking a needs analysis, the important questions that can assist in determining the agency's accommodation needs are:

- Can service delivery be made less asset and accommodation dependent?
- How can accommodation contribute to optimal service delivery outcomes?
- Where and when is the accommodation required, and how much is needed?
- Is there scope for inter-agency or community benefits to be realised through sharing facilities or collocating accommodation?

#### 4.2.2 Senior staff questionnaire/interview process

Most of the information for the AOAP is gathered through a series of questionnaires and subsequent interviews with divisional directors and business unit general managers or equivalent officers.

A suggested questionnaire for office accommodation needs is included at Appendix 1.

# 4.2.3 Agency strategic direction

Each agency's corporate goals and strategies are stated in the form of a corporate plan that is developed in response to the government's priorities and policies. Highlevel (divisional) business plans establish specific service delivery programs and initiatives together with key performance indicators, operational responsibilities, and timeframes. Operational plans provide detailed descriptions of the activities involved in delivering services.

The agency's Ministerial Program Statement also provides information on that agency's service delivery programs and identifies service delivery outputs and performance measures.

In conjunction with the above documents, the questionnaire/interview process provides the basis for documenting an agency's strategic direction as the first stage in the development of an AOAP.

# 4.2.4 Inputs from support areas

Further inputs to the AOAP should be sought from agency support areas such as information management and technology, human resources, and marketing. This information can be obtained from those areas' business and operational plans and through consultation with these groups. These inputs should be reviewed to assess their impact on the configuration and type of office accommodation resources that might be required.

Suggested considerations for assessing the impact of an agency's strategic direction and corporate support plans on accommodation resources are included at Appendix 2.

# 4.2.5 Agency accommodation needs

Each agency's office accommodation requirements should be developed from the questionnaire/ interview process described in 4.2.2 and be established and documented at a divisional level.

Accommodation requirements and factors that need to be considered include:

- Key accommodation needs such as unusually large space requirements, high security requirements, high levels of access or specific image requirements. These needs can then be used to assess the gap between the desired and actual performance of the current accommodation as well as measure the success of various accommodation options.
- The broad resource requirements of the various divisions consistent with the future direction of the agency.
- Calculation of nominal divisional area requirements using an average area requirement per person plus circulation. These area requirements should also be calculated for several subsequent years based on projected staff numbers supplied by the various divisions. The projected staff numbers and the calculated nominal area requirements form the basis of establishing projected accommodation demand and cost budgets.

An example of an Accommodation Needs Analysis is attached as a Practice Note and the procedure for establishing projected demand and cost budgets is included at Appendix 3.

# 4.3 Assessment of existing accommodation resources

# 4.3.1 Profile of agency office accommodation resources

To assess existing accommodation resources, it is necessary to establish the overall profile of these resources in terms of area occupied, staff numbers, space utilisation, location, functionality, both owned and leased premises, lease status (including overall rental liability and lease expiry dates/lease options).

A suggested format for establishing an Accommodation Resources Profile is included at Appendix 4.

# 4.3.2 Current performance of accommodation

The current efficiency of accommodation resources needs to be established through an analysis that illustrates the relative performance of the space occupied in terms of space utilisation and rental costs per person.

This information provides a comparison between an agency's accommodation efficiency and costs in various centres and buildings and can be used as a tool to manage service delivery costs.

# 4.3.3 Gap analysis

To establish the gap between optimal accommodation needs and existing accommodation, it is necessary to address the following questions in a structured way:

- Is existing accommodation area sufficient?
- Is existing accommodation fully used in service delivery?
- Is existing accommodation appropriately located for effective service delivery?
- Is accommodation functionally suitable for the effective delivery of the services it is intended to support?

Each of the above questions can be broken down into subsets for additional detail as required.

# 4.4 Identification of opportunities, timeframes, and optimised accommodation outcomes

# 4.4.2 Current accommodation unchanged

Within the existing accommodation resources, accommodation that is performing satisfactorily can be verified and any actions needed for the retention of the accommodation, such as lease renewal, maintenance, or routine upgrading, can be identified and programmed.

#### 4.4.3 Opportunities for change

Using the information obtained through the needs analysis and the Accommodation Resources Profile, opportunities for accommodation changes needed to meet the criteria identified in the gap analysis can then be developed. Examples of changes include accommodation rationalisation or expansion, relocation, Fitout refurbishment, technology upgrading, collocation and resource sharing.

# 4.5 Production of the Agency Office Accommodation Plan (AOAP)

# 4.5.1 AOAP Development

The development of the AOAP is undertaken using a series of operational accommodation plans that document the procedures, actions and projects needed to retain suitable existing accommodation, initiate rationalisation proposals, acquire additional accommodation or consider options for alternative accommodation.

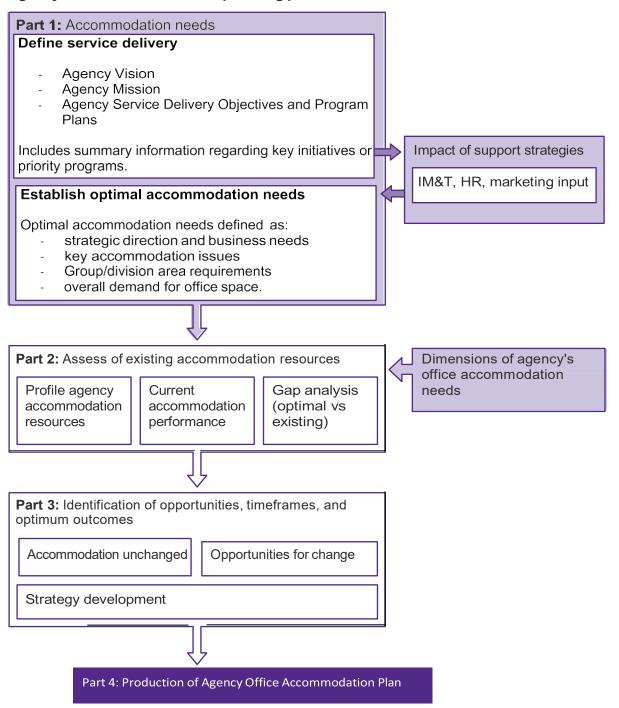
#### 4.5.2 Production of the AOAP

The AOAP incorporates the stages listed above, commentary on the methodology used and a description of each stage of the process. The plan also needs to provide an implementation program and identify costs.

The AOAP should be revised annually. An example of an AOAP is included at Attachment 5.

The approach to developing an AOAP is shown in the following flow chart:

#### Agency office accommodation planning process



# Questionnaire for accommodation needs

For:	xxxxx							
To be completed by:	A senior officer within the functional unit by XXXXXXX.							
To be answered in relation to:	The accommodation requirements and issues specifically relevant to the units of XXXXXXXXX located in XXXXM <sup>2</sup> at XXXXXXXX (address).							
The questionnaire is in 4	1. Organisational details							
parts:	2. Quantity of space							
	3. Quality of space							
	4. Whole-of-Government opportunities							
Upon completion of the questionnaire:	An officer of the XXXXXXXXXXXXX may visit the region and conduct a follow-up interview in XXXXXXX to discuss any accommodation requirements and planning issues in more detail.							
Enquiries about the questionnaire:								

# Part 1: Organisational details

Explanation	Tenancy requirement or description
a) Formal name of the business unit in the office b) Name and telephone number of office contact:	a) b)
a) What is the role of the branch/ unit	a) Role
b) In the next 3–5 years what changes may affect accommodation, if any?	b) Changes affecting accommodation.
Agency strategic direction  The strategic direction of the Agency is documented from the questionnaire/ interview process as well as a review of any relevant documentation including the corporate business plan, divisional business plans, strategy papers, government policy documents, annual reports etc.	Critical questions that can determine the agency's accommodation needs are:  can service delivery be made less asset and accommodation dependent?  what are the ways that accommodation can contribute to optimal service delivery outcomes?  when where and how much accommodation is required?  is there scope for inter-agency or community benefits to be realised through sharing facilities or collocating accommodation?
IM&T, human resources, and marketing input  Input is then sought from other operational strategies which could include information management and technology, human resource, and marketing strategies. These  strategies are reviewed about the affect they may have on the office accommodation portfolio.	In what ways can office accommodation contribute or align with the corporate plans for IM&T, HR, Finance or Marketing?

# Part 2: Quantity of space

Explanation	Tenancy requirement or description									
Staffing: Indicate the current, and where possible, the forecast	In locations of more than 10 staff	Projecte d (1 year)	Projecte d (3 years)							
of staff numbers to be accommodated for the next	1 Full time staff									
three years.	2 Part time staff									
	TOTAL									
	In locations of less than 10 staff	Current	Projecte d (1 year)	Projecte d (3 years)						
	3 Full time staff									
	4 Part time staff									
	TOTAL									
Public access and special use space required	Special use spaces require	ed	Current	Projected						
These are needs, additional to normal office space and	1 Public areas (describe)		m²	m²						
not specified in GOAC Guidelines, e.g. large public	2 Public areas (describe)		m²	m²						
enquiry/transactional counters, display/exhibition	3 Special uses (describe)		m²	m²						
areas, non-noxious laboratories, therapy/	4 Storage (Basement)		m²	m²						
consulting rooms, tribunal hearing rooms, basement storage and car parking	Parking bays for SES/Pool vehicles	bays	bays							
	5 Parking bays for Field off vehicles	bays	bays							

# Part 3: Quality of space

Explanation	Tenancy requirement or description
How could the accommodation be designed to more fully support the operations of the unit or organisation?	
Does your unit have any special security needs?	
What works well in the current accommodation?	
What are the worst aspects of the current accommodation?	
Please provide details of any operational sites in XXXX that contains office accommodation?	

# Part 4: Whole-of-Government opportunities

Explanation	Tenancy requirement or description
Please provide details if your unit or agency has any facilities that may be underutilised and potentially suitable for adapting to Government office accommodation?	
Are there any opportunities for either sharing office accommodation facilities or collocating with other agencies to improve agency/government delivery of services?	
Which other agencies would your organisation prefer to be located nearby?	
Other comments not covered above.	

Thank you for completing this questionnaire.

# Suggested considerations when assessing agency corporate strategy

#### **General considerations**

- What are the agency's service delivery objectives and program outcomes?
- What are the impacts the HR, IT, and other corporate support plans on accommodation?

# Is there scope to improve government service delivery?

# Key accommodation planning considerations

Locations and timing:

Where and when are these objectives to be delivered?

#### Accommodation dependency:

- How is the service to be optimally delivered?
- Within each location how many staff will be involved?
- Will work patterns change because of optimal service delivery?
- What are the broad requirements for accommodation to support service delivery?
- Whole-of-government strategic opportunities:
  - Is there scope for inter-agency or community benefits to be realised through sharing facilities or collocating accommodation?

#### **Outcome**

The outcome of these consideration should be a picture of the optimal accommodation needs in terms of:

- clarifying how accommodation can best support an agency's service delivery and corporate plans
- Identify changes that may impact on an agency's existing accommodation, including:
  - growth or downsizing by location
  - any special government commitments, initiatives, trends, or community expectations that may affect the nature, locality, type or size of future office accommodation requirements
  - identifying broader strategic opportunities from inter-agency or whole-of-government accommodation planning.

The following is an indicative example of an analysis of an agency's corporate direction and the optimal accommodation outcomes that may be sought. The Environmental Protection Agency kindly permitted its corporate plan to be used in this example, however the optimal accommodation outcomes are hypothetical for this example.

# Example of analysis of corporate direction and supporting optimal accommodation $^{\scriptsize 1}$

Vision: Where everyone values the environme nt	How can the provisi	on of office accommod	ation contribute to this vision?	
Corporate objective	Outcome	Contribution from accommodation	Optimal supporting accommodation	Prior ity
Promoting sustainable use of natural capital	Providing advice and encourage participation within industry, government, and the community to raise awareness and improve environmental performance.	Agency presence and office accommodation in identified key regional centres for industry and community groups.  Environmental information centres at key tourism locations to be used as a channel for marketing awareness.	Regional Headquarters in XXXXXX, XXXXXXXXX and XXXXXX Information Centres at XXXX, XXXXX, XXXXX, XXXXXX, XXXXXX, Have access to shared facilities on an as required basis to support field operations. Potential opportunities with XXXXX and XXXX.	
		Satellite or serviced accommodation in identified regional locations linked with rollout of environmental programs.		
	Raising community awareness of and engagement with sustainability issues and adopting sustainable use principles within government, industry, and the community	Working environment that reflects sustainability leadership—Fitout design/construction  Office facilities that are easily accessible and useful for the community  Capacity for alternate delivery to reduce need for accommodation or integrated services or shared resources for better value	Design and Fitout of public areas and facilities reflect themes and values. A Fitout brief developed for information centres and review public contact counters. Brief to include application and acknowledgement of Queensland Government's ESD Office Fitout Guidelines.  Public contact areas on ground floor and accessible to public transport.  Collocate or share resources or facilities with XXXXX, XXXXXX or XXXXX where possible  Reduce cost of accommodation by adopting benchmark XXm²/person in general office areas where possible.	

Improved organisation al performance	Products and services remain aligned to government priorities. A diverse and empowered workforce is maintained. Values & work practices are consistent with a Sustainability Charter (This means being innovative in our parks, forests, homes, schools, factories, farms, shops and offices.	environment, including outcomes in the areas of career development, communication, and decision-making and	Office design to provide flexibility for change and equitable access to facilities and support team culture. Identified key facilities to attract and retain staff are access to research and technology, and ready access to after-hours facilities for community engagement.	
Values & business principles	Lead by example: promote and demonstrate sustainability into our business practices		Monitor cost effectiveness of Fitout through occupancy, energy and waste costs and cost of reorganizing office space to reflect changing organizational needs.	
	Promote integrated decision- making Put people first and ensuring that the working environment reflects this		Support team environment in accommodation facility planning Projected staffing requirements for establishing demand for office space to support program delivery: Staff projects for each regional and information centre location identified. Providing equitable and appropriate accommodation for all staff to support the corporate working environment.	

Key accommodation issues arising from the review of corporate objectives against which existing accommodation is assessed:

#### Location & demand for space:

- regional offices of approx. XXm<sup>2</sup> at XXXXXXXX, XXXXXXXX and XXXXX
- Information centres of approx. XXm<sup>2</sup> at XXXXXX, XXXXXX, XXXXXXX and XXXXXX
- Access to shared facilities at XXXXXXXX, XXXXXXX and XXXXXX

# Timing:

Space required for XXX program from ...... to ........

#### Suitability of workspace:

- A Fitout that reflects corporate culture incorporating 5-star rating from adopting the ESD Office Fitout Guidelines
- Accommodation represents value in terms of cost and space utilisation.

#### Cost:

- Based on projected demand and accommodation budgets for each location, the agency's optimal accommodation budget:

- Recurrent costs \$XXXX yr 1

\$XXXX yrs 3-5

Capital Costs: \$XXXX yr 1

\$XXXX yrs 3-5

<sup>&</sup>lt;sup>1</sup> Extracts from Environmental Protection Agency's Strategic Plan 2004–07

#### AGENCY XYZ - PROJECTED ACCOMMODATION (Year 1–2 & Year 3–5)

	Accommoda	ition Details			Staffing		Indicative 5	space Budgets		Indicative Accor	mmodation Costs		Existing Perform	mance Indicators		Projected Performance Indicators (Yr 3–5)		
Location	Asset/Lease No.	Owned/ Leased	Region	Current	projected Year 1–2	projected Year 3–5	Current	projected Year 1–2	projected Year 3–5	Current	projected Year 1–2	projected Year 3–5	\$/person	\$/m <sup>2</sup>	m <sup>2</sup> / person	\$/person	\$/m <sup>2</sup>	m <sup>2</sup> / persor
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Maryborough Office Building	ļ	Leased	1	78			2 064			514 651			6 598	249	26			
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At Isa House	34470}00	Leased	Coast		35	35	61	455	455	6 300	97 939	97 939	6 300	104	61	2 949	175	
	34470)00	Leased	Coast	1	35	35	91	455	455	6 300	97 939	97939	6 300	104	91	2949	1/5	
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	26271}00	Owned	Whitsunday		25	15		474	240		54 000	54 000				3 750	250	
	23085)01	Owned	Sunshine	37	15	22	756	240	352	170 168	63 000	63 000	4 599	225	20			
Airlie Beach information centre Nambour	23063/01	Owned			15	22		240	332		65 000	65 000						
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# **Accommodation Resources Profile (format)**

#### AGENCY XYZ EXISTING ACCOMMODATION RESOURCE PROFILE

	Existing A	iccommodation Detai	ls				Lease Term			Acco	emmodation Costs			Performa Indicat			Assessment agianst key a	commodaton issues		
Location	Asset/ Lease No.	Owned/ Leased	Region	staff	Area (m )	start	end	aption decision	option term	Rent	Outgoings	Parking	R&M	\$/ person	\$/m <sup>2</sup>	m <sup>2</sup> person	Location & projected demand	Timing	workspace suitability Possible consolidation oftenancies	Cost
Atherton Forestry Office	25467)01	Leased	Far North	15	390	1/05/2001				39 042	17022			2 603	100	26.0	Satisfactory location Satisfactory location Satisfactory location Satisfactory location Satisfactory	n/a		n/a
Atherton Government	25468)00	Le ased	Far North	6	140	1/01/2001				18 854	1242			3 142	135	23.3	location Unsatisfactory location	n/a		
Office Bld																	Satisfactory location Satisfactory			
Brisbane 160 Ann Street	22510_SE2	Leased	Brisbane	135	5 594	1/02/2000	30/11/2003			1 980 276	61534			14 669	354	41.4	location Unsuitable location Unsuitable location Satisfactory location	n/a		
Brisbane 160 Ann Street	22510_SUI	Leased	Brisbane	632	10109	15/12/1995	14/12/2005			3 367 711	110 798	3 900		5 329	333	16.0	redundant	n/a	Excess space	n/a
Frank Salmon Building	22491_2	Leased	Brisbane	78	2 064	1/03/2002	14/12/2005	13-Sep-2005	2 x 1 years	514661	33 850	21 157		6 598	249	26.5	Satisfactory location Unsuitable location Satisfactory location		Poor public area	Budgetted
Clermont Cent. Highlands Safety Cr								31-Dec-2003	2 x 2 years								redundant	New	Insufficient space	No fitoutbudget
	26309)01	Leased	Whitsunday	1	61	1/03/2002	29/02/2004			6 300	2 422			6 300	104	60.6	Satisfactory location Unsuitable location Satisfactory location	premises Jan		
Cleveland 127 Russell Street	34470)00	Leased	Redland	35	348	1/03/2002	29/02/2004	30-Nov-2003	1 year	73 831	13720			2 109	215	9.8		n/a	Insufficient	
																			space	
Emerald Government Offices Bulding	27148_PS1	Leased	Emerald	15	201	1/07/2000				38 190	7 600			2 546	190	13.4		n/a	Satisfactory	Satisfactory
Maroochydore Mayfield	41617)00	Leased	Sunshine Coast	25	474	1/04/2002	31/03/2005	31-Dec-2004	5 years	106 718	12 000			4 269	225	19.0		Dec-04	n/a	n/a
	26271)00	Leased	Burnett		756	1/12/1994				170 168	19 200			4 599	225	20.4		n/a	n/a	relocation
Maryborough Office Building	26271/00	Deased	Burrett	37	730	1/12/1994				170 186	19200			4 335	225	20.4		iya	iya	budgetted
Mt Isa House	23085)01	Leased	Mt ba		373	1/12/2000	30/11/2005	31-Aug-2005	2 x3 year	66 907	3 000			4 779	179	26.6			Excessspace	
int sarrouse	23063 (11	Deased	mtod	14	3/3	1/12/2000	30/11/2003			66 507	3 000			47/3	1/3	20.0			& poor layout	
Mundubbera Court House	28751)03	Leased	Far North	1	420	1/07/2001				41 760				41 760	99	420.0		n/a	redundant	n/a
Calms New Government	37504)00	Leased	Cairns	178	2 438	1/08/2002				694 802	78 300	30 600		3 903	285	13.7		n/a	excellent	n/a
Office Building						2,20,202														.,,-
Pallarenda Estate	364 444	Owned	Townsville	55	1,358								605 000	11000	446	24.7		n/a	poor layout	High
Airlie Beach information centre	365 978	Owned	Whitsunday	2	89								4 566	2 283	51	44.5		n/a	poor public area	Budgetted
Nambour information centre	367 112	Owned	Sunshine Coast	4	300								8 777	2 194	29	75.0		n/a	Excess space	n/a
Southport information centre	363 239	Owned	Gold Coast	3	120								5 775	1 925	48	40.0		n/a		n/a
	25205		Sunshine Coast																	
Noosa Information Centre	367 865	Owned		2	120								6 655	3 328		60.0		n/a	Excess space	n/a
Rockhampton Information Centre & Regional HQ	368 980	Owned	Capricorn	56	1 750								274 660	4 905	157	31.3		n/a		n/a
				1 294	27 100					7 119 209	360 687	55 657	905 433	6 201	296	20.9				

#### AGENCY XYZ - AGENCY OFFICE ACCOMMODATION PLAN

Location	Projected Deman	d Year 3 - 5		Actions from Gap Analysis	Budgeted Full	Accommodation (	Costs		Comments of Implementation			
	Region	Projected Staff	Indicative Area		Rent	Outgoings	Parking	R&M	Fitout	Refurbish	Makegood Dispose	
Atherton Forestry Office	Far North	21	390	Refurbish and consolidate staff	39 042	17 022				136 500		Corporate fitout brief for all public areas
Atherton Govt Office Bld	Far North			Vacate							800	
Brisbane 160 Ann Street	Brisbane	135	2,160	Give-up approc 3500m2 at lease renewal	764 640	23 760						Liaise HPW for 3yr renewal of smaller space
Brisban e 160 Ann Street	Brisbane	632	10,109	Renew lease	3 367 711	110 798	3900					Liaise HPW for 3yr renewal
Frank Salmon Bld	Bundaberg	58	900	Rationise space for XX program and renew lease	224 412	33 850	21 157			70 000		
Clermont Cent Highlands Safety Or	Whitsunday	23	388	Vacate and establish renew lease	67 816	15 501				20 000	500	New lease by Jan – fitout from landlord incentive
Cleveland 127 Russell St	Redlands	35	455	Obtain additional space & fitout	97 939	18 200			130 000			Liaise HPW, renegotiate new 3yr lease including extra space
Emerald Government Office Bld	Emerald	15	201	No change	38 190	7 600						No change
Maroochydore Mayfield	Sunshine	25	375	Relocate to better location	93 750	7 500						Liaise HPW for vacant office space for better location
	Coast											
Mt Isa House	Burnett	15	240	Rationalise space for XX program	54 000	9 000				55 000		Notive to vacate approx. 500m2 (3yr)
Mundubbera Court House	Far North			Vacate & Dispose							5 000	Vacate
Cairns New Govt Office Bld	Cairns	178	2,438	No change	694 802	78 300	30 600					No change
Pallarenda Estate	Townsville			Dispose and relocate to Townsville CBD							15 000	EOI for sale not before Sept
Airlie Beach Information Centre	Whitsunday	2	89	Refurbish public area				4 566		14 000		Corporate fitout brief for all public areas
Nambour Information Centre	Sunshine			Vacate & dispose							5 000	EOI for sale not before Dec
	Coast											
Southport Information Centre	Gold Coast	3	120	Refurbish public area				5 775		14 000		Refurbish in Aug
Noosa Information Centre	Sunshine	16	175	Expand office and relocate staff from Nambour				6 655	53 000			Relocate in new FY
Rockhampton Information Centre	Coast	56	1,750	Seek through HPW other compatible tenants & then				274 660				Potential opportunity with ABC or Rockhampton CC
& Regional HQ				rationalize								
Townsville – location TBA		55	900	Establish new regional office for YY Program	225 000	25 000			585 000			YY Program commence April, consider opportunity for inclusion
												in WOG regional strategy
Tamworth – location TBA		40	640	Establish new Regional Office	176 000	40 000			416 000			Consider opportunity for inclusion in WOG regional strategy
TOTALS		1331	21,681		5 906 302	389 031	55 657	291 656	1 184 000	374 500	26 300	